



B·I·D SERVICES
SOLIHULL

CONTACT

BID Services

Deaf Cultural Centre
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Our websites
www.bidsolihull.org.uk
www.bid.org.uk

 @bidservices
 bidsv

Contact:
Kirsty Kelly, Service Manager

BID Services is a charity, working with children, young people and adults and their families. We support people who are deaf, hard of hearing or have a dual sensory loss.

Our mission is to provide high quality services and opportunities that make it possible for people to have choice and control over their lives.

BID Services is commissioned by Solihull Council to provide specialist services in:

- Care Management (social work) - includes person centred assessments, support planning and reviews.
- Equipment assessments, demonstration and provision of equipment.
- Bespoke support to enable adults to remain independent in the home and community.

We also provide an information, advice and guidance drop-in service at Chelmsley Wood Library and

Solihull Library. BID Services has a range of specialist services which can be accessed by people who live in Solihull, including:

- Employment
- British Sign Language Interpreting & Training
- Home Care Support (2016 Winners of Birmingham Care Awards for Exceptional Dignity in Care)
- Access to support for Tinnitus

Did you know?

Our sister organisation, the Deaf Cultural Centre is the UK's first Deaf Cultural Centre supporting a range of community activities, as well as providing high quality conference and event space, marketed as The Signing Tree.

www.signingtreevenue.org.uk

OUR SERVICES

- **Social Work** - Person centred assessments, support planning and reviews.
- **Enablement Service** - Support with independence living in the home and community.
- **Information, Advice & Guidance**
An advice and guidance drop-in service at Chelmsley Wood Library and Solihull Library.
- **Assistive Equipment** - Equipment assessments for hearing impaired people for equipment in their home.
- **Care Plus** - A specialist care and support service providing domiciliary care. All staff are British Sign Language users.
- **Employment Service**
Support to access training, education and employment.



We're open
Monday - Thursday 9am
- 5pm, Friday from 9am -
4:30pm at the Deaf Cultural
Centre

Solihull Library
Drop in Service
Mondays, 10am - 1pm

Chelmsley Wood Library
Drop in service at the Hub
Thursdays, 10am - 1pm

Mr J came into the Solihull Hub. He wanted to talk about his hearing loss and needed information about how to go about getting an audiology assessment and hearing aids. He was provided with the information he needed (GP referral). He has since had an assessment and new hearing aids fitted and is over the moon. Mr J said that without the support he got from the service, he would not have plucked up the courage to get his hearing aids sorted as he didn't know where to start.